

Back App guarantee that the Nordic Wool fabric will wear for 10 years at normal office or home wear, normal maintenance as defined below.

In case that the guarantee would become effective, the guarantee would be covering replacement of the fabric only. This guarantee does not cover the re-upholstery or any other costs related to the claim.

Normal office or home wear comprises daily usage for 8-9 hours in an office or private accommodation environment. The guarantee does not cover wear and tear within limited spots of the fabrics (could be caused by for example a metal zip in a pair of blue jeans, a person having a metal comb in his back pocket, etc.).

It is a precondition that the fabric is carefully maintained; especially that it is kept free from dust and dirt and cleaned according to the maintenance guide below.

Easy care

Wool is antistatic and does not attract dirt like other fabrics. Wool is also water repellent, so spillages are slow to penetrate the fabric.

To maintain the beautiful colour and appearance of the fabric, we recommend gentle vacuum cleaning, every week, with a soft nozzle.

Stain removal

Always remove stains as quickly as possible!

Most stains and dirt can be removed using an ordinary pH-neutral detergent diluted in lukewarm water at normal strength (follow the directions on the bottle).

Important:

- First soak up as much of the liquid as possible with white kitchen roll or a tea towel.
- If the stain has dried on, remove as much of it as possible by vacuuming.
- Rub carefully with a clean, white cloth.
- Press the fabric with a dry tea towel or piece of white kitchen roll every time water is added so as to soak up moisture and dirt.
- Use clean water without any detergent for the final clean.

The area may appear darker than the surrounding fabric after being cleaned with water. This will become less noticeable over time.